

# Return codes : Paypal (10)

List of code message :

Code	ShortMessage	LongMessage
10000	ONHOLD_PARTNER	Connect to your Paypal account and see instructions.
10001	ERROR	Transaction failed due to internal error.
10002	REFUSED	You do not have permissions to make this API call
10003	ERROR	Missing argument.
10004	ERROR	Transaction refused because of an invalid argument.
10007	REFUSED	Permission denied
10009	REFUSED	Paypal authentication Failed. See more details in payline administration center
10010	ERROR	Invalid Invoice
10011	ERROR	Paypal authentication Failed. See more details in payline administration center
10012	ERROR	Paypal authentication Failed. See more details in payline administration center
10013	ERROR	Paypal authentication Failed. See more details in payline administration center
10014	REFUSED	API call was rate limited.
10015	ERROR	Paypal authentication Failed. See more details in payline administration center
10016	ERROR	Paypal authentication Failed. See more details in payline administration center
10017	ERROR	Paypal authentication Failed. See more details in payline administration center
10018	ERROR	Paypal authentication Failed. See more details in payline administration center
10019	ERROR	Paypal authentication Failed. See more details in payline administration center
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10037	ERROR	Paypal authentication Failed. See more details in payline administration center
10038	ERROR	Paypal authentication Failed. See more details in payline administration center

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10408	REFUSED	Express Checkout token is missing.
10409	REFUSED	You're not authorized to access this info.
10410	ERROR	Invalid token
10411	REFUSED	This Express Checkout session has expired.
10412	ERROR	Duplicate invoice
10413	ERROR	The totals of the cart item amounts do not match order amounts.
10414	ERROR	The amount exceeds the maximum amount for a single transaction.
10415	ERROR	A successful transaction has already been completed for this token.
10416	ERROR	You have exceeded the maximum number of payment attempts for this token.
10417	REFUSED	Instruct the customer to retry the transaction using an alternative payment method from the customer's PayPal wallet. The transaction did not complete with the customer's selected payment method.
10418	ERROR	The currencies of the shopping cart amounts must be the same.
10419	ERROR	Express Checkout PayerID is missing.
10420	ERROR	Express Checkout PaymentAction is missing.
10421	ERROR	This Express Checkout session belongs to a different customer.
10422	REFUSED	Customer must choose new funding sources.
10423	ERROR	Paypal bank server error. See more details in payline administration center
10424	ERROR	Shipping address is invalid.
10425	REFUSED	Express Checkout has been disabled for this merchant. Please contact Customer Service.
10426	ERROR	Item total is invalid.
10427	ERROR	Shipping total is invalid.
10428	ERROR	Handling total is invalid.
10429	ERROR	Tax total is invalid
10430	ERROR	Item amount is missing.
10431	ERROR	Item amount is invalid.
10432	ERROR	Invoice ID value exceeds maximum allowable length.
10433	ERROR	Value of Order Description has been truncated.
10434	ERROR	Value of Custom element has been truncated.
10435	ERROR	The customer has not yet confirmed payment for this Express Checkout session
10436	ERROR	PageStyle value exceeds maximum allowable length.
10437	ERROR	cpp-header-image value exceeds maximum allowable length
10438	ERROR	cpp-header-image value exceeds maximum allowable length
10439	ERROR	cpp-header-image value exceeds maximum allowable length
10440	ERROR	cpp-header-image value exceeds maximum allowable length
10441	ERROR	The NotifyURL element value exceeds maximum allowable length
10442	ERROR	The ButtonSource element value exceeds maximum allowable length.
10443	ERROR	This transaction cannot be completed with PaymentAction of Order.
10444	ERROR	The transaction currency specified must be the same as previously specified.
10445	ERROR	This transaction cannot be processed at this time. Please try again later.
10446	REFUSED	Unconfirmed email
10447	ERROR	Paypal bank server error. See more details in payline administration center

10448	ERROR	Paypal bank server error. See more details in payline administration center
10449	ERROR	Paypal bank server error. See more details in payline administration center
10450	ERROR	Paypal bank server error. See more details in payline administration center
10451	ERROR	Paypal bank server error. See more details in payline administration center
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10455	ERROR	Paypal bank server error. See more details in payline administration center
10456	ERROR	Paypal bank server error. See more details in payline administration center
10457	ERROR	Error occurred in communicating to eBay
10458	ERROR	Error occurred in communicating to eBay
10459	ERROR	Error occurred in communicating to eBay
10460	ERROR	Error occurred in communicating to eBay
10461	ERROR	Error occurred in communicating to eBay
10462	ERROR	Error occurred in communicating to eBay
10463	ERROR	Error occurred in communicating to eBay
10464	ERROR	Error occurred in communicating to eBay
10465	ERROR	Error occurred in communicating to eBay
10466	ERROR	Paypal bank server error. See more details in payline administration center
10467	ERROR	Error occurred in communicating to eBay
10468	ERROR	Duplicate Order ID
10469	REFUSED	PaymentAction of Order Temporarily Unavailable
10470	REFUSED	Wowo flag is off for ExpressO feature
10471	ERROR	ReturnURL is missing
10472	ERROR	CancelURL is missing
10473	ERROR	Error occurred in communicating to eBay
10474	ERROR	This transaction cannot be processed. The country code in the shipping address must match the buyer's country of residence
10475	ERROR	This transaction cannot be completed with PaymentAction of Sale
10476	ERROR	Maximum number of billing agreements exceeded
10477	ERROR	More than one billing agreement specified for reference transaction
10478	ERROR	Recurring payments profile description must be provided if the billing agreement type is recurring payments
10479	ERROR	Billing agreement types cannot be mixed in the same request
10480	ERROR	Invalid billing agreement type
10481	ERROR	PaymentAction of Authorization is not allowed with Unilateral and Non-Credentialed authentication.
10482	ERROR	PaymentAction of Order is not allowed with Unilateral and Non-Credentialed authentication.
10483	ERROR	Paypal bank server error. See more details in payline administration center
10484	ERROR	Paypal bank server error. See more details in payline administration center
10485	REFUSED	Payment has not been authorized by the user.
10486	REFUSED	This transaction couldn't be completed.
10487	ERROR	Paypal bank server error. See more details in payline administration center

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10529	REFUSED	Paypal fraud suspected. See more details in payline administration center
10530	REFUSED	Paypal fraud suspected. See more details in payline administration center
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10535	REFUSED	Paypal fraud suspected. See more details in payline administration center
10536	REFUSED	Paypal fraud suspected. See more details in payline administration center
10537	REFUSED	The transaction was refused because the country was prohibited as a result of your Country Monitor Risk Control Settings.
10538	REFUSED	The transaction was refused because the maximum amount was exceeded as a result of your Maximum Amount Risk Control Settings
10539	REFUSED	Payment declined by your Risk Controls settings: PayPal Risk Model.
10540	REFUSED	Paypal fraud suspected. See more details in payline administration center
10541	REFUSED	Paypal fraud suspected. See more details in payline administration center
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10775	REFUSED	Paypal address verification failed. See more details in payline administration center
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10798	REFUSED	Paypal address verification failed. See more details in payline administration center
10799	REFUSED	Paypal address verification failed. See more details in payline administration center
10999	REFUSED	Refused after Pending processing.

## Pages associées

- [PayPal](#)
- [PayPal - Configuration](#)
- [PayPal - Intégration](#)